

**AIRPORT TRANSFERS—CONDITIONS AGREED BY ITSO WITH CLUB LA SANTA AS PART OF STRAP2
(STATEMENT OF TIMESHARE OWNER RIGHTS AND PRIVILEGES)**



1. A Timeshare Owner has the right to free transfers between Arrecife airport and the Resort, whether occupying his own or an exchange apartment, or a tourist apartment which immediately precedes or follows the Timeshare Week in which he is resident at the Resort, in accordance with the following provisions:
2. **Arrivals**
 - (i) The Timeshare Owner must notify the Resort Owner at least three weeks before the date of travel of the flight number, travelers' names and expected arrival time in respect of all his party, and of any subsequent changes.
 - (ii) To qualify for a free transfer a Timeshare Owner is required to travel by Club La Santa bus, provided that advance notification is given to him by the Resort Owner (whether by publication of the relevant timetable on the Club La Santa website (www.clublasanta.com/hotel-booking/timeshare-owners), or by notice given orally or in writing) that a bus will be available within one hour following the Timeshare Owner's official flight arrival time.
Where:
 - (a) no bus meeting this condition is available according to the published timetable or notification given; or
 - (b) a bus is published or notified as available but is not present at the airport at the stipulated time; or
 - (c) no timetable is published or notification given by the Resort Owner to the Timeshare Owner in advance of his travel; or
 - (d) the Timeshare Owner's flight is so delayed (through no fault of his own) that he arrives too late to board the designated or any other immediately available bus;the Timeshare Owner will be entitled to travel by taxi and to reimbursement of the fare upon production of the relevant receipt.
3. **Departures**
 - (i) The Timeshare Owner must notify the Resort Owner at least three weeks before the date of travel of the flight number, travelers' names and flight departure time in respect of all his party;
 - (ii) In order to benefit from a free transfer, a Timeshare Owner and his co-occupiers must travel by Club La Santa bus, provided that this will not cause them to arrive at the airport more than three hours before their official flight departure time(s);
 - (iii) Where the Resort Owner does not provide a bus as at (ii) above, the Timeshare Owner and his co-occupiers are entitled to reimbursement of their taxi fare(s).
4. Co-occupiers of the same Apartment as a Timeshare Owner may travel at different times on the same day from the Timeshare Owner and are entitled to free transfers as above.
5. Immediate Family (husband/wife/partner, brothers, sisters, children, grandchildren, parents, grandparents) of a Timeshare Owner, or his guests or tenants, staying in the Timeshare Owner's apartment, but without the Timeshare Owner present, are entitled to free transfers on the same conditions as the Timeshare Owner.
6. Where the Resort Owner agrees that a Timeshare Owner may change the start and/or finish days of his Timeshare or exchange weeks, subject to 7 below the Timeshare Owner and his co-occupiers will forfeit their right to free transfers.
7. Where under the Existing Agreement (STRAP 1) the Resort Owner has permitted a Timeshare Owner to change the start and/or finish dates of his visit because of a lack of available flights, and the Resort Owner agrees to a change of days for this reason, the Timeshare Owner and his co-occupiers will be entitled to free transfers as at 2 and 3 above. Included under this sub-clause are Timeshare Owners from Germany and the Benelux countries.
8. Large or special luggage items are included in the free transfers, provided that space is available on the bus.

NOTES:

A. WHEN YOU TRAVEL ON A FRIDAY FROM AND TO DENMARK ON A CLUB LA SANTA FLIGHT, YOU WILL NORMALLY NOT HAVE TO WORRY ABOUT 2 AND 3 ABOVE AS THERE WILL BE A BUS FOR YOU

B. PLEASE ALWAYS BE SURE TO CONFIRM THE ARRANGEMENTS FOR AIRPORT TRANSFERS WHEN YOU BOOK YOUR HOLIDAY AND WITH THE GUIDES DEPARTMENT AT THE RESORT BEFORE GOING HOME.